Implications Questions

- What Do They Tell Us About Where We Are Going
- Do They Threaten Our Clients?
- Can We Learn From/Imitate Them?
- Can We Collaborate With Them?
- What Do We Want to Build and How Do These Innovations Fit in, particularly in a Tighter Climate?

Technology Models in the Legal Marketplace

- Client Interface
- **◆**Backroom Support
- Compliances/Training
- Online Dispute Resolution
- AI/Expert Systems

Client Interface

- Document Assembly Beckman & Hirsh,
 P.L.C.
- Online Q & A Packaging Law
- ◆Online Triage PolicyMatter risk calculator

Do not fill out this form if this is not	how you wish your property to be distributed.	
Generally it is a good idea for yo	our spouse to execute a will at the same time yo	ou do.
f you have minor children and had Proposed Guardian's Name: Relationship to you: Address:	no living spouse, whom do you want to serve as gua Select relationship to you - 💌	ardian to raise your children?
	nanage a child's finances until adulthood. It can be lardian above, but does not have to be. Banks with named as conservators. Select relationship to you -	
At what age should your children receive their inheritance?	21 🕶	
you are not survived a spouse or l descendants; to whom do you wish	by any children or grandchildren or other lineal n to leave your property?	
- Select method of residuary distribution	n	
response to the previous question	ned Below" or "To the Charity Named Below" in concerning a beneficiary if no spouse, or lineal e questions immediately below concerning the	
Relationship:	— Select relationship to you — 🔽	
Address:		
name an alternate beneficiary?	hat person does not survive you, do you want to	
Name:		
Done		🔒 🎃 Internet

Client Interface

Document Assembly

Online Q & A - Packaging Law

Online Triage - PolicyMatter risk calculator

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Client Interface

Document Assembly

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Do you know what the chances of your organisation suffering a compliance breach are? Take a minute (or less) to answer the questions below and we'll give you a rough estimate of your current risk level - based on your company size and type, current practices and grasp of current legislative hot topics.

Please be as honest as you can when answering the questions, and in return we promise you a no-BS assessment of your exposure to threat.

1. Company Size and Industry Sector

What is the size of your organisation?

What percentage of your employees have access to a PC?

Which industry sector does your organisation operate in?

2. Attitude to Policy

What is your chosen method of distributing new and revised policies?

Do you record employees' acceptance of corporate policies?

Staff handbook 💌

under 25% 🔻

Chemicals

No 🔽

3. Legislative hot topics

Have you actively communicated your organisation's policies in the following areas within the last 12 months?

IT Security (including email and internet use)

Health & Safety

Competition (anti-price-fixing)

Flexible working



yes 🖸 no

Submit

Backroom Support

Leasebank





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SAMPLE LEGAL DOCUMENT

ADVICE

LEASEBANK TEAM

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- 2 Deed of Assignment and Charge
- 3 Master Finance Lease Agreement
- 4 Master Hire Purchase Agreement
- 5 Master Local Authority Operating Lease Agreement
- 6 Master Operating Lease Agreement
- 7 Pre-Lease Agreement
- 8 Purchase Agency Letter
- 9 Sale Agreement
- 10 Vehicle Operating Lease Agreement

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Options
Partners

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Assessing e-Learning

Customization

EMPLOYMENT LAW & HR COMPLIANCE

LITTLER MENDELSON*

Workplace Harassment

Workplace Harassment Refresher

Workplace Diversity

Equal Employment Opportunity

Lawful Hiring

Lawful Terminations

CyberPolicy

Workplace Privacy

Workplace Violence

HIPAA

BROADER BUSINESS COMPLIANCE





Online Dispute Resolution

Dollars and Cents
 The Claim Room
 Square Trade

Expanded Mediation - Virtual Magistrate



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WHAT is it?

WHY use it?

WHO benefits?

- A unique, powerful and fully interactive 'team collaboration' application.
- Confidential communications areas for text-based negotiations/discussions with powers of access, of reading and of writing, controlled individually by class of user.
- Enables teams to be brought together 'ad hoc' to collaborate online within a
 controlled and confidential structure.
- . Current configurations provide:
 - online negotiation
 - online mediation
 - online arbitration
 - online dispute resolution
 - online advice services
 - online business and professional offices

Online Dispute Resolution

Dollars and Cents
 The Claim Room
 Square Trade

• Expanded Mediation - Virtual Magistrate





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Online Dispute Resolution

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• Expanded Mediation - Virtual Magistrate



Virtual Magistrate[™]



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Getting Started File a Complaint Answer a Complaint

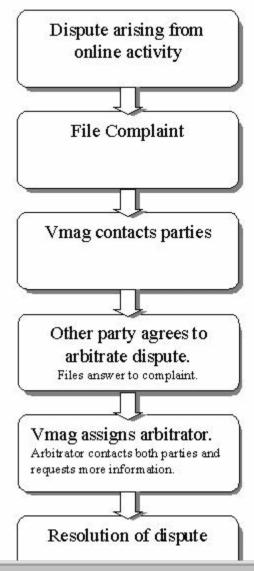
Sample Opinion

Documentation

The flow chart to the right explains the process that a complaint goes through after it is submitted to VMAGSM.

If you would like to submit a complaint, choose "File a Complaint" ahove.

If you have received an email from VMAGSM regarding a complaint filed against you, choose "Answer a Complaint."



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